



February 16, 2015
Via ECFS Filing

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

RE: Single Source Integrated Services, Inc.
EB Docket No. 06-36; CY2014

Dear Ms. Dortch:

Attached for filing is the Calendar Year 2014 CPNI Compliance Certification and Statement of CPNI Procedures and Compliance as required by 47 C.F.R. Section 64.2009 (e) submitted on behalf of the Single Source Integrated Services, Inc.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to swarren@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon R. Warren

Sharon R. Warren
Consultant to Single Source Integrated Services, Inc.

cc: Lisa Glombiak - Single Source
file: Single Source - FCC
tms: FCCx1501

Enclosures
SW/lm

EB Docket 06-36

Date _____

Attachment A
Statement of CPNI Procedures and Compliance

**Statement of CPNI Procedures and Compliance
For CY2014
Single Source Integrated Services, Inc.**

Single Source Integrated Services, Inc. is a small CLEC providing local and long distance services to business customers in five states.

We do not use or permit access to CPNI to market any telecommunications or non-telecommunications services and we have trained our personnel not to use CPNI for marketing purposes. Should we elect to use CPNI in future marketing efforts, we will follow the applicable rules set forth in 47 CFR Subpart U, including, if necessary, the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed.

As explained below, we have put into place processes to safeguard our customers' CPNI and call detail information from improper use or disclosure by employees; and to discover and protect against attempts by third parties to gain unauthorized access to customer CPNI.

We do not disclose CPNI over the telephone. If we elect to do so in the future, we will follow the applicable rules set forth in 47 CFR Subpart U, including the implementation of authentication procedures that do not require the use of readily available biographical or account information.

We do provide on-line access to customer account information for our business customers. Customers are provided with usernames and passwords to access this information on-line. Only the person who signed the LOA may obtain or change usernames and passwords. If a password is lost, only the person who signed the LOA may request reset of the password. Passwords do not rely on readily available biographical or account information. We notify customers whenever a password or address of record is created or changed without revealing the changed information or sending the notification to the new account contact.

We do not have any retail locations and therefore do not disclose CPNI in-store.

We have procedures in place to notify law enforcement in the event of a breach of customers' CPNI and to ensure that customers are not notified of the breach before the time period set forth in the FCC's rules, or, if applicable, when so authorized by law enforcement.

We have not experienced any breaches of CPNI to date, but will maintain records, either written or electronic, of any and all breaches discovered and notifications made to the USSS and the FBI, and to customers.

We have not taken any actions against data brokers in the last year.

We did not receive any customer complaints about the unauthorized release of CPNI or the unauthorized disclosure of CPNI in calendar year 2014.

We do not have any information with respect to the processes Pretexters are using to attempt to access CPNI, but we routinely take steps to protect CPNI from pretexters as described above.